

**RESOLUTION NO. 2023-51**

**A RESOLUTION OF THE CITY COUNCIL OF THE CITY GUADALUPE  
ADOPTING THE "CITY OF GUADALUPE WATER SHORTAGE CONTINGENCY PLAN"**

**WHEREAS**, In California, small water suppliers and rural communities were hit the hardest during the five-year drought that ended in 2016; and

**WHEREAS**, In September 2021, Senate Bill 552 (SB 552) was signed by Governor Newsom and enacted into law, which includes new responsibilities and requirements at both the state and local level to help small water suppliers and rural communities reduce their risk of inadequate water supply amid a water shortage event; and

**WHEREAS**, community water systems with 1,000-2,999 connections are required to submit a Water Shortage Contingency Plan (WSCP) to DWR by July 1, 2023; and

**WHEREAS**, City staff used a template developed by DWR to prepare the City of Guadalupe WSCP.

**NOW, THEREFORE, BE IT RESOLVED**, by the City Council of the City of Guadalupe as follows:

**SECTION 1.** The City Council hereby adopts City of Guadalupe Water Shortage Contingency Plan, attached to the staff report for this item.

**SECTION 2.** The City Clerk is hereby authorized to make minor changes herein to address clerical errors, so long as substantial conformance of the intent of this document is maintained. In doing so, the City Clerk shall consult with the City Administrator and City Attorney concerning any changes deemed necessary.

**PASSED, APPROVED AND ADOPTED** at a regular meeting on the 27<sup>th</sup> day of June 2023 by the following vote:

**MOTION:** EUGENE COSTA JR. / GILBERT ROBLES

**AYES:** 5      **Councilmembers:** Costa Jr., Hernandez, Julian, Lizalde, Robles

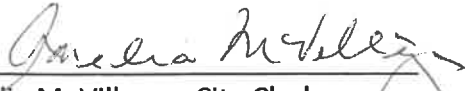
**NOES:** 0

**ABSENT:** 0

**ABSTAINED:** 0

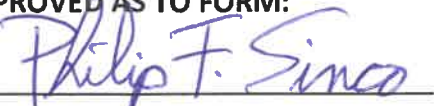
I, Amelia M. Villegas, City Clerk of the City of Guadalupe DO HEREBY CERTIFY that the foregoing Resolution, being **Resolution No. 2023-51** has been duly signed by the Mayor and attested by the City Clerk, all at a regular meeting of the City Council, held June 27, 2023, and that same was approved and adopted.

**ATTEST:**

  
\_\_\_\_\_  
Amelia M. Villegas, City Clerk

  
\_\_\_\_\_  
Ariston Julian, Mayor

**APPROVED AS TO FORM:**

  
\_\_\_\_\_  
Philip F. Sinco, City Attorney

**Save Conserve Guard Protect**

**California Water Supply**

**Water Shortage Contingency Plan  
for  
Public Water Systems**

**City of Guadalupe Water Department**

**918 Obispo Street, Guadalupe, CA 93434**

**Public Water System CA #4210003**

**Effective Date: July 1, 2023**

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## **Section I: Declaration of Policy, Purpose, and Intent**

In order to conserve the available water supply and protect the integrity of public water system (PWS) supply facilities, with particular regard for domestic water use, sanitation, and fire protection, to protect and preserve public health, welfare, and safety and minimize the adverse impacts of water supply shortage or other water supply emergency conditions, the [City of Guadalupe Water Department](#) hereby adopts the following regulations and restrictions on the delivery and consumption of water **through this plan**.

Water uses regulated or prohibited under this Water Shortage Contingency Plan (the Plan) are considered to be non-essential and continuation of such uses during times of water shortage or other emergency water supply condition are deemed to constitute a waste of water subjecting the offender(s) to penalties as defined in Section XI of the Plan.

## **Section II: Public Involvement**

Opportunity for the public to provide input into the preparation of the Plan was provided by the [City of Guadalupe Water Department](#) by means of City council meetings. City Council adopted this plan on June 27, 2023.

## **Section III: Public Education**

The [City of Guadalupe Water Department](#) will regularly provide the public with information about the Plan, including information about the conditions under which each stage of the Plan is to be initiated or terminated and the drought response measures to be implemented in each stage. Detailed information on public education is provided in Section X of the Plan.

## **Section IV: Coordination with Regional Water Planning Groups**

The service area of the [City of Guadalupe Water Department](#) is located within the [Santa Barbara County](#) regional water planning area(s). The regional water planning area assessment documents were considered in the development of the Plan. A copy of the final Plan was shared with applicable regional water planning area(s) and posted on our website on [www.ci.guadalupe.ca.us](http://www.ci.guadalupe.ca.us) on June 29, 2023.

## **Section V: Authorization**

The [Public Works Director](#), or designee, is hereby authorized and directed to implement the applicable provisions of this Plan upon determination that such implementation is necessary to protect public health, safety, and welfare. The [Public Works Director](#), or designee, shall have the authority to initiate or terminate drought or other water supply emergency response measures as described in this Plan. The contact information for [Public Works Director](#) is: [ssweeney@ci.guadalupe.ca.us](mailto:ssweeney@ci.guadalupe.ca.us).

## Section VI: Application

The provisions of this Plan shall apply to all persons, customers, and property utilizing water provided by the [City of Guadalupe Water Department](#). The terms “person” and “customer” as used in the Plan may include individuals, corporations, partnerships, associations, and all other legal entities.

## Section VII: Definitions

For the purposes of this Plan, the following definitions shall apply:

**Aesthetic water use:** water use for ornamental or decorative purposes such as fountains, reflecting pools, and water gardens.

**Commercial and Institutional water use:** water use which is integral to the operations of commercial and non-profit establishments and governmental entities such as schools, hospitals, clinics, retail establishments, hotels and motels, restaurants, and office buildings.

**Conservation:** those practices, techniques, and technologies that reduce the consumption of water, reduce the loss or waste of water, improve the efficiency in the use of water or increase the recycling and reuse of water so that a supply is conserved and made available for future or alternative uses.

**Customer:** any person, company, or organization using water supplied by [City of Guadalupe Water Department](#).

**Domestic water use:** water use for personal needs or for household or sanitary purposes such as drinking, bathing, heating, cooking, sanitation, or for cleaning a residence, business, industry, or institution.

**Even number address:** street addresses, box numbers, or rural postal route numbers ending in 0, 2, 4, 6, or 8 and locations without addresses.

**Industrial water use:** the use of water in processes designed to convert materials of lower value into forms having greater usability and value.

**Landscape irrigation use:** water used for the irrigation and maintenance of landscaped areas, whether publicly or privately owned, including residential and commercial lawns, gardens, golf courses, parks, rights-of-way, and medians.

**Non-essential water use:** water uses that are not essential nor required for the protection of public, health, safety, and welfare, including:

- (a) irrigation of landscape areas, including parks, athletic fields, and golf courses, except otherwise provided under this Plan;
- (b) use of water to wash any motor vehicle, motorbike, boat, trailer, airplane or other vehicle;

- (c) use of water to wash down any sidewalks, walkways, driveways, parking lots, tennis courts, or other hard-surfaced areas;
- (d) use of water to wash down buildings or structures for purposes other than immediate fire protection;
- (e) flushing gutters or permitting water to run or accumulate in any gutter or street;
- (f) use of water to fill, refill, or add to any indoor or outdoor swimming pools or Jacuzzi-type pools;
- (g) use of water in a fountain or pond for aesthetic or scenic purposes except where necessary to support aquatic life;
- (h) failure to repair a controllable leak(s) within a reasonable period after having been given notice directing the repair of such leak(s); and
- (i) use of water from hydrants for construction purposes or any other purposes other than firefighting or hauling water for a domestic water use.

**Odd numbered address:** street addresses, box numbers, or rural postal route numbers ending in 1, 3, 5, 7, or 9.

## **Section VIII: Summary of Drought Response Stages and Response Actions**

The Public Works Director, or designee, shall monitor water supply and/or demand conditions on a Monthly basis and shall determine when conditions warrant initiation or termination of each stage of the Plan, that is, when the specified “triggers” are reached.

The triggering criteria described below are generally based on\*:

- Groundwater well levels and flow reduction.
- Local drought conditions.
- County, State and Federal Drought Emergency Orders
- Emergencies such as Fire, Earthquake, extended power outages or any other resulting in water outages.

The response actions described in subsequent sections of this document are based on the following general precepts:

- Source capacity may be increased by requesting higher state water flows if available. In more critical cases, water may be provided by trucks or bottled water during natural disasters.
- Conservation techniques are implemented progressively, focusing on outdoor irrigation, and any outdoor water use such as car washing. During a natural disaster, restricted water use may be implemented, such as isolating a potable water tank for controlled distribution.
- Notification of public in a variety of ways to ensure messaging is received by water customers. Notification may include City of Guadalupe’s website, social media, house-to-house outreach, and community service groups. Messages will be provided in English and Spanish.

- The City of Guadalupe Water Department will coordinate with other agencies, including State Water Board’s Division of Drinking Water, County Public Health, County offices of Emergency Services, CalWARN, community partners and critical users.

This table summarizes each water shortage stages, specified triggers, response actions and termination actions. Additional information for each is provided in the subsequent sections.

<b>Response Stage</b>	<b>Estimated Water Shortage Range*</b>	<b>Trigger</b>	<b>Response Action**</b>	<b>Termination Action</b>
<b>Stage 1 WATCH</b>	Up to 25%	Groundwater level- 25% lower base=74ft	Voluntary Conservation measures	10 Consecutive days after conditions cease to exist
<b>Stage 2 WARNING</b>	Up to 30%	Groundwater level 30% lower, base =74ft	Mandatory use restrictions-See stage 2 drought response measures	10 Consecutive days after conditions cease to exist
<b>Stage 3 ACUTE</b>	Up to 50%	Loss of one water source for more than one week or groundwater level 50% lower, base =74ft	Mandatory use restrictions-See stage 3 drought response measures	3 Consecutive days events cease to exist
<b>Stage 4 CRITICAL</b>	Up to 70%	Loss of two water sources for more than one week or groundwater level 70% lower, base =74ft	Mandatory use restrictions-See stage 4 drought response measures	10 Consecutive days events cease to exist
<b>Stage 5 CATASTROPHIC</b>	> 70%	Loss of all water supplies	Mandatory use restrictions-See stage 5 drought response measures	At least one water source has been restored

\*Recommended ranges to be consistent with Urban Water Supplier plans

\*\*Recommended that any County Drought Emergency or Statewide Emergency Declaration initiate at least a Stage 1-Response Trigger.

## Section IX: Drought Response Triggers

The drought response triggers and terminations below provide the varying levels of drought responses. The City of Guadalupe water department may choose to make modifications to the triggers and terminations depending on real time scenarios.



## **Stage 1 Triggers -- Water Shortage WATCH Conditions**

### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses provided in Section X of this Plan when **groundwater well levels indicate a 25% decrease in groundwater level. The City of Guadalupe initiates voluntary conservation measures.**

### Requirements for termination

Stage 1 of the Plan may be rescinded when all the conditions listed as triggering events have ceased to exist for a period of **10** consecutive days.

## **Stage 2 Triggers -- Water Shortage WARNING Conditions**

### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses provided in Section X of this Plan when **groundwater levels indicate a 30% decrease or available flow capacity, City of Guadalupe water department initiates drought stage 2 response measures.**

### Requirements for termination

Stage 2 of the Plan may be rescinded when all the conditions listed as triggering events have ceased to exist for a period of **10** consecutive days.

## **Stage 3 Triggers -- ACUTE Water Shortage Conditions**

### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses provided in Section X of this Plan when **groundwater well levels indicate a 30% decrease or available flow capacity, City of Guadalupe initiates drought stage 3 response measures.**

### Requirements for termination

Stage 3 of the Plan may be rescinded when all the conditions listed as triggering events have ceased to exist for a period of **10** consecutive days.

## **Stage 4 Triggers -- CRITICAL Water Shortage Conditions**

### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on

certain non-essential water uses provided in Section X of this Plan when groundwater well levels indicate a 40% decrease or available flow capacity, City of Guadalupe initiates drought stage 4 response measures.

#### Requirements for termination

Stage 4 of the Plan may be rescinded when all the conditions listed as triggering events have ceased to exist for a period of 10 consecutive days.

### **Stage 5 Triggers – CATASTROPHIC Water Shortage Conditions**

#### Requirements for initiation

Customers shall be required to comply with the requirements and restrictions on certain non-essential water uses provided in Section X of this Plan when groundwater well levels indicate a greater than 50% decrease or available flow capacity, City of Guadalupe initiates drought stage 5 response measures.

#### Requirements for termination

Stage 5 of the Plan may be rescinded when at least one water source has been restored.

## **Section X: Drought Response Stages**

The Public Works Director, or designee, shall monitor water supply and/or demand conditions on a monthly basis and, in accordance with the triggering criteria set forth in Section IX of this Plan, shall determine if a water shortage condition exists and the severity of any such water shortage conditions (e.g., 1-Watch, 2-Warning, 3-Acute, 4-Critical, 5-Emergency, 6-Catastrophic Water Loss), and shall implement the following notification procedures accordingly:

### **Notification**

#### Description of Customer Notification Methods:

The Public Works Director, or designee, shall notify the public by means of one of the following Methods:

- Method 1: Notice to City of Guadalupe on City Website and social media
- Method 2: Notice to City of Guadalupe via radio stations and local tv channels
- Method 3: Direct Mail to each customer, in bill or flyer format
- Method 4: Door to door outreach in low income and elderly, vulnerable resident

- Method 5: County Emergency Messaging Text Alert

City of Guadalupe has a large percentage of Spanish speaking population; therefore, all notifications shall be provided in both English and Spanish.

Public Safety Contacts:

The Public Works Director, or designee, shall directly notify the following individuals and entities of restrictions or water shortages, as defined in the subsections below, as appropriate for each response stage.

<b>Organization or Department</b>	<b>Name &amp; Position</b>	<b>Telephone</b>	<b>Email</b>
Fire Department	Patrick Schmitz, Fire Captain	(805)-310-27610	pschmitz@ci.guadalupe.ca.us
Partnering Water Systems	CCWA	(805)-245-7054	
County Office of Emergency Services	OES	(800)-852-7550	
County Environmental Health Specialist	SBCEH	(805) 346-8460	
State Water Board District Engineer	SWRCB	(805) 566-1326	
Major Water Uses/Wholesalers	CCWA	(805) 688-2292, ext. 215	
County Public Health	OES	(800) 852-7550	
Critical Water Users (schools, hospitals, etc.)	Emilio Handall, Guadalupe School District	(805) 343-2114	ehandall@gusdbobcats.com

GSA Contact / Regional Water Planning Contact	N/A		
Mutual Aid Contact / CalWarn Contact	Vicky Osborn	(714) 593- 5010	vosborn@mwdoc.com
Mutual Aid	Alix Stayton	(626) 598- 1627	Pwag.emc@gmail.com

*\*Groundwater Sustainability Agency*

Support Services Contacts:

The following is a listing of support services that may be appropriate for a water shortage emergency.

<b>Organization or Department</b>	<b>Name &amp; Position</b>	<b>Telephone</b>	<b>Email</b>
Water Operator	Jaime Vidales	(805) 356-3890	jvidales@ci.guadalupe.ca.us
Back-up Water Operator	Shannon Sweeney	(805) 356-3910	<a href="mailto:ssweeney@ci.guadalupe.ca.us">ssweeney@ci.guadalupe.ca.us</a>
Electric Utility Co	PGE	(800) 743-5000	
Electrician	Electricraft	(805) 544-8224	
Water Hauler	Rain for Rent	(805) 525-3306	
Bottled Water Vendor	Culligan	(805) 922-3585	
Storage Tank Vendor	Rain for Rent	(805) 525-3306	
Well Pump Technician	Perry's Electric	(805) 925-8761	
Well Drilling Company	Enloe Well Drilling	(805) 343-1698	

Drought Responses Actions:

**Stage 1 Response -- Water Shortage WATCH Conditions**

**Target: Achieve a **60** percent outreach success rate.**

Best Management Practices for Supply Management:

- A. Decrease flushing to as needed for colored water or other quality issues.
- B. Verify CalWARN membership is active.
- C. Decrease flush interval on groundwater wells.
- D. Maintain potability of State Water supply line by operating periodically.

Voluntary Water Use Restrictions for Reducing Demand:

- A. Water consumers are requested to voluntarily limit irrigation of landscaped areas.
- B. Water consumers are requested to practice conservation or minimize or discontinue water use for non-essential purposes.
- C. All restaurants are voluntarily advised to only serve water to customers upon request.
- D. Water consumers are requested not to irrigate plants during rainfall periods.

Notification Method(s) and Frequency:

- A. Website, updated as needed.
- B. One water bill insert.

Agencies Contacted:

- A. None

**Stage 2 Response -- Water Shortage WARNING Conditions**

**Target: Achieve a **90** percent outreach success rate.**

Best Management Practices for Supply Management:

- A. Repair water leaks as soon as possible.
- B. Increase monitoring of groundwater elevations.
- C. Consider adjustments to water system pressure.

Mandatory Water Use Restrictions for Reducing Demand:

- A. Consumers are prohibited from using water for non-essential purposes such as sidewalks, driveways, parking lots, buildings, or dust control except for reasons such as public health and safety.
- B. Consumers are mandated to repair leaks within a reasonable amount of time after a notice to repair is given.

Notification Method(s) and Frequency:

- A. Create City of Guadalupe website tab or link for water wasting complaints to be filed.
- B. Develop complaint response program.
- C. Monthly bills insert with water conservation and stage 2 requirements information.

Agencies Contacted:

- A. State Water Resources Control Board Division of Drinking Water.
- B. Fire Department
- C. Code enforcement

**Stage 3 Response -- ACUTE Water Shortage Conditions**

**Target: Achieve a 5 percent reduction in water use.**

Best Management Practices for Supply Management:

- A. Work towards re-establishing 3<sup>rd</sup> water supply source.

Mandatory Water Use Restrictions for Reducing Demand:

- A. Stage 2 requirements plus the following.
- B. Use of water from hydrants shall be limited to firefighting related activities, or other public safety reasons.
- C. Vehicle washing on hardscape prohibited except for areas designated by the City.
- D. Water is provided to restaurant customers only upon request.

Notification Method(s) and Frequency:

- A. Update City website with stage 3 restrictions
- B. Direct mail to restaurants with stage 3 restrictions.

Agencies Contacted:

- A. State Water Resources Control Board Division of Drinking Water.
- B. Fire Department
- C. Code enforcement

All requirements of Stage 2 shall remain in effect during Stage 3.

#### **Stage 4 Response -- CRITICAL Water Shortage Conditions**

**Target: Achieve a 20 percent reduction in water supply**

**Best Management Practices for Supply Management:**

- A. Contact CCWA to discuss opportunities for augmenting the water supply.
- B. Work to re-establish one or more water supplies.

**Mandatory Water Use Restrictions for Reducing Demand:**

- A. Continue stage 3 restrictions.
- B. Contact largest water user to discuss water supply situation.
- C. Consumer irrigation prohibited between 12pm and 4pm.

**Notification Method(s) and Frequency:**

- A. Same as stage 3

**Agencies Contacted:**

- A. Same as stage 3

All requirements of Stage 2 and 3 shall remain in effect during Stage 4.

#### **Stage 5 Response -- CATASTROPHIC Water Shortage Conditions**

**Target: Achieve a 40 percent reduction in water supply.**

**Best Management Practices for Supply Management:**

- A. Isolate one domestic water supply tank and control distribution from this source.
- B. Arrange for bottled water supply and distribution as needed.

Mandatory Water Use Restrictions for Reducing Demand:

- A. Prohibit all outdoor water use.
- B. Work with commercial entities to reduce water use as much as feasibly possible.

Notification Method(s) and Frequency:

- A. Work with DDW on public notification requirements

Agencies Contacted:

- A. Media

All requirements of Stage 4 shall remain in effect during Stage 5.

**CATASTROPHIC Water Allocation Plan**

In the event that water shortage conditions threaten public health, safety, and welfare, the Public Works Director, or designee, is hereby authorized to allocate water according to the following water allocation plan:

**Single-Family Residential Customers**

The allocation to residential water customers residing in a single-family dwelling shall be as follows:

Persons per Household	Gallons per Day
1 or 2	150
3 or 4	300
5 or 6	450
7 or 8	600

“Household” means the residential premises served by the customer’s meter.

**Master-Metered Multi-Family Residential Customers**

The allocation to residential water customers billed from a master meter which jointly measures water to multiple permanent residential dwelling units (*e.g., apartments, mobile homes, etc.*) shall be allocated as follows:



Master-Metered Dwelling Units	Gallons per Day per Unit
All	100

### Commercial Customers

A monthly water allocation shall be established by the **Public Works Director**, or designee, for each nonresidential, non-industrial commercial water customer who uses water for processing purposes. The allocation to nonresidential, non-industrial commercial water customers shall be as follows: (e.g., *percentage of customers' water usage in past 12 billing months*) determined on a case-by-case basis depending on circumstances.

### Industrial Customers

A monthly water allocation shall be established by the **Public Works Director** or designee, for each industrial customer, which uses water for processing purposes. The allocation to industrial water customers shall be as follows: (e.g., *percentage of customers' water usage in past 12 billing months*) determined on a case-by-case basis depending on circumstances.

## CATASTROPHIC Replacement Water Supply for Water Outages

In the event that water outages occur, the following is the plan to provide alternative water for customers to meet public health needs.

Source of Alternative Water Supply: Isolate water supply tank.

Distribution of Alternative Water Supply: Public may fill up at designated location(s).

- Special Considerations for residents that are elderly, disabled, or lack transportation: Drive up to location for fill up.
- Special Considerations for sanitation: Drive up to location for fill up.

Public Notification Regarding Access to Alternative Water Supplies (multiple communication methods recommended): Fire Department with drive by notification.

- Special Considerations for residents who speak languages other than English: Notify both English and Spanish

- Collaboration with Community Service based groups/organizations: [Little House by the Park. LeRoy Park location.](#)

## **CATASTROPHIC Notification of Emergency Service Providers**

If adequate water supply will potentially become unavailable for fire response, medical services, public services, etc., then the following emergency providers will be notified as soon as possible to ensure that adequate planning, response, and assistance may be provided:

Local Fire Agency: [Guadalupe Fire Department. 918 Obispo Street](#)

Hospitals or other Medical Providers (e.g., dialysis clinics, etc.): [Marian Medical Center, CHC Medical Clinic-Guadalupe Branch](#)

Local School Districts: [Guadalupe School District.](#)

State Water Board and/or County Environmental Health: [SWRCB-Carpinteria Branch](#)

County Office of Emergency Services: [OES-County of Santa Barbara](#)

## **Section XI: Enforcement**

- (a) No person shall knowingly or intentionally allow the use of water from this water system for residential, commercial, industrial, agricultural, governmental, or any other purpose in a manner contrary to any provision of this Plan, or in an amount in excess of that permitted by the drought response stage in effect at the time pursuant to action taken by City of Guadalupe [Code Enforcement](#), or designee, in accordance with provisions of this Plan.
- (b) Any person, including a person classified as a water customer of the water system, in apparent control of the property where a violation occurs or originates shall be presumed to be the violator, and proof that the violation occurred on the person's property shall constitute a presumption that the person in apparent control of the property committed the violation, but any such person shall have the right to show that he/she did not commit the violation.
- (c) Each day that one or more of the provisions in this Plan is violated shall constitute a separate offense. If a person is in repeated violation of this Plan, the water supplier shall, upon due notice to the customer, be authorized to [prohibit the use of water from supplier.](#)
- (d) [Other as appropriate](#)

## Section XII: Variances

The Public Works Director, or designee, may grant, in writing, a temporary variance for existing water uses otherwise prohibited under this Plan if it is determined that failure to grant such variance would cause an emergency condition adversely affecting the health, sanitation, or fire protection for the public or the person requesting such variance and if one or more of the following conditions are met:

- (a) Compliance with this Plan cannot be technically accomplished during the duration of the water supply shortage or other condition for which the Plan is in effect.
- (b) Alternative methods can be implemented which will achieve the same level of reduction in water use.

Persons requesting an exemption from the provisions of this Ordinance shall file a petition for variance with the water system within 5 days after the Plan or a particular drought response stage has been invoked. All petitions for variances shall be reviewed by the Public Works Director, or designee, and shall include the following:

- (a) Name and address of the petitioner(s).
- (b) Purpose of water use.
- (c) Specific provision(s) of the Plan from which the petitioner is requesting relief.
- (d) Detailed statement as to how the specific provision of the Plan adversely affects the petitioner or what damage or harm will occur to the petitioner or others if petitioner complies with this Ordinance.
- (e) Description of the relief requested.
- (f) Period of time for which the variance is sought.
- (g) Alternative water use restrictions or other measures the petitioner is taking or proposes to take to meet the intent of this Plan and the compliance date.
- (h) Other pertinent information.

A decision on the variance request will be returned to the customer within 14 days.